## Doing Business 2010

## **United States**

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COMPARING REGULATION IN 183 ECONOMIES

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*Doing Business 2010: Reforming Through Difficult Times* is the seventh in a series of annual reports investigating regulations that enhance business activity and those that constrain it. Doing Business presents quantitative indicators on business regulations and the protection of property rights that can be compared across 183 economies, from Afghanistan to Zimbabwe, over time.

A set of regulations affecting 10 stages of a business's life are measured: starting a business, dealing with construction permits, employing workers, registering property, getting credit, protecting investors, paying taxes, trading across borders, enforcing contracts and closing a business. Data in *Doing Business 2010: Reforming Through Difficult Times* are current as of June 1, 2009\*. The indicators are used to analyze economic outcomes and identify what reforms have worked, where, and why.

The Doing Business methodology has limitations. Other areas important to business such as an economy's proximity to large markets, the quality of its infrastructure services (other than those related to trading across borders), the security of property from theft and looting, the transparency of government procurement, macroeconomic conditions or the underlying strength of institutions, are not studied directly by Doing Business. To make the data comparable across economies, the indicators refer to a specific type of business, generally a local limited liability company operating in the largest business city. Because standard assumptions are used in the data collection, comparisons and benchmarks are valid across economies. The data not only highlight the extent of obstacles to doing business; they also help identify the source of those obstacles, supporting policymakers in designing reform.

The data set covers 183 economies: 46 in Sub-Saharan Africa, 32 in Latin America and The Caribbean, 27 in Eastern Europe and Central Asia, 24 in East Asia and Pacific, 19 in the Middle East and North Africa and 8 in South Asia, as well as 27 OECD high-income economies as benchmarks.

The following pages present the summary Doing Business indicators for the United States. The data used for this country profile come from the Doing Business database and are summarized in graphs. These graphs allow a comparison of the economies in each region not only with one another but also with the "good practice" economy for each indicator.

The good-practice economies are identified by their position in each indicator as well as their overall ranking and by their capacity to provide good examples of business regulation to other countries. These good-practice economies do not necessarily rank number 1 in the topic or indicator, but they are in the top 10.

More information is available in the full report. *Doing Business 2010: Reforming Through Difficult Times* presents the indicators, analyzes their relationship with economic outcomes and recommends reforms. The data, along with information on ordering the report, are available on the Doing Business website (www.doingbusiness.org).

\* Except for the Paying Taxes indicator that refers to the period January to December of 2008.

Note: Doing Business 2008 and Doing Business 2009 data and rankings have been recalculated to reflect changes to the methodology and the addition of new countries (in the case of the rankings).

#### Economy Rankings - Ease of Doing Business

United States is ranked 4 out of 183 economies. Singapore is the top ranked economy in the Ease of Doing Business.



#### United States - Compared to global good practice economy as well as selected economies:

#### United States's ranking in Doing Business 2010

| Rank                              | Doing Business 2010 |
|-----------------------------------|---------------------|
| Ease of Doing Business            | 4                   |
| Starting a Business               | 8                   |
| Dealing with Construction Permits | 25                  |
| Employing Workers                 | 1                   |
| Registering Property              | 12                  |
| Getting Credit                    | 4                   |
| Protecting Investors              | 5                   |
| Paying Taxes                      | 61                  |
| Trading Across Borders            | 18                  |
| Enforcing Contracts               | 8                   |
| Closing a Business                | 15                  |

2

| Starting a Business               | Procedures (number)                          | 6     |
|-----------------------------------|--|-------|
|                                   | Time (days)                                  | 6     |
|                                   | Cost (% of income per capita)                | 0.7   |
|                                   | Min. capital (% of income per capita)        | 0.0   |
| Dealing with Construction Permits | Procedures (number)                          | 19    |
|                                   | Time (days)                                  | 40    |
|                                   | Cost (% of income per capita)                | 12.7  |
| Employing Workers                 | Difficulty of hiring index (0-100)           | 0     |
|                                   | Rigidity of hours index (0-100)              | 0     |
|                                   | Difficulty of redundancy index (0-10)        | 0     |
|                                   | Rigidity of employment index (0-100)         | 0     |
|                                   | Redundancy costs (weeks of salary)           | 0     |
| Registering Property              | Procedures (number)                          | 4     |
|                                   | Time (days)                                  | 12    |
|                                   | Cost (% of property value)                   | 0.5   |
| Getting Credit                    | Strength of legal rights index (0-10)        | 8     |
|                                   | Depth of credit information index (0-6)      | 6     |
|                                   | Public registry coverage (% of adults)       | 0.0   |
|                                   | Private bureau coverage (% of adults)        | 100.0 |
| Protecting Investors              | Extent of disclosure index (0-10)            | 7     |
|                                   | Extent of director liability index (0-10)    | 9     |
|                                   | Ease of shareholder suits index (0-10)       | 9     |
|                                   | Strength of investor protection index (0-10) | 8.3   |
| Paying Taxes                      | Payments (number per year)                   | 10    |
|                                   | Time (hours per year)                        | 187   |
|                                   | Profit tax (%)                               | 27.9  |
|                                   | Labor tax and contributions (%)              | 9.6   |
|                                   | Other taxes (%)                              | 8.8   |
|                                   | Total tax rate (% profit)                    | 46.3  |

| Trading Across Borders | Documents to export (number)        | 4    |
|------------------------|-------------------------------------|------|
|                        | Time to export (days)               | 6    |
|                        | Cost to export (US\$ per container) | 1050 |
|                        | Documents to import (number)        | 5    |
|                        | Time to import (days)               | 5    |
|                        | Cost to import (US\$ per container) | 1315 |
| Enforcing Contracts    | Procedures (number)                 | 32   |
|                        | Time (days)                         | 300  |
|                        | Cost (% of claim)                   | 14.4 |
| Closing a Business     | Recovery rate (cents on the dollar) | 76.7 |
|                        | Time (years)                        | 1.5  |
|                        | Cost (% of estate)                  | 7    |



When entrepreneurs draw up a business plan and try to get under way, the first hurdles they face are the procedures required to incorporate and register the new firm before they can legally operate. Economies differ greatly in how they regulate the entry of new businesses. In some the process is straightforward and a ffor dable. In others the procedures are so burdensome that entrepreneurs may have to bribe officials to speed up the process or may decide to run their business informally.

Analysis shows that bur densome entry regulations do not increase the quality of products, make work safer or reduce pollution. Instead, they constrain private investment; push more people into the informal economy; increase consumer prices and fuel corruption.

#### **Methodology**

The data on starting a business is based on a survey and research investigating the procedures that a standard small to medium -size company needs to complete to start operations legally. This includes obtaining all necessary permits and licenses and completing all required inscriptions, verifications and notifications with authorities to enable the company to formally operate. Procedures are recorded only where interaction is required with an external party. It is assumed that the founders complete all procedures themselves unless professional services (such as by a notary or lawyer) are required by law. V oluntary procedures are not counted, nor are industry-specific requirements and utility hook -ups. Lawful shortcuts are counted.

It is assumed that all in formation is readily available to the entrepreneur, that there has been no prior contact with officials and that all government and nongovernment entities in volved in the process function without corruption.



Rankings are based on 4 subindicators



#### Survey Case Study

The business:

- is a limited liability company conducting general commercial activities
- is located in the largest business city
- is 100% domestically owned
- has a start-up capital of 10 times income per capita
- has a turnover of at least 100 times income per capita
- has between 10 and 50 employees
- does not qualify for any special benefits
- does not own real estate

#### 1. Historical data: Starting a Business in the United States

| Starting a Business data              | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|---------------------------------------|---------------------|---------------------|---------------------|
| Rank                                  |                     | 6                   | 8                   |
| Procedures (number)                   | 6                   | 6                   | 6                   |
| Time (days)                           | 6                   | 6                   | 6                   |
| Cost (% of income per capita)         | 0.7                 | 0.7                 | 0.7                 |
| Min. capital (% of income per capita) | 0.0                 | 0.0                 | 0.0                 |

2. The following graphs illustrates the Starting a Business indicators in the United States over the past 3 years:









#### 3. Steps to Starting a Business in the United States

It requires 6 procedures, takes 6 days, and costs 0.69 % GNI per capita to start a business in the United States.



#### **List of Procedures:**

- 1. Reserve the company's business name (optional), file the company's articles of organization and adopt the company's operating agreement
- 2. Apply for federal identification number (EIN) for tax and employer purposes
- 3. Register to collect State sales tax
- 4. Register as an employer with the Unemployment Insurance Division of the state Department of Labor
- 5. Arrange for workers' compensation insurance and disability insurance
- 6. Arrange for publication and submit certificate and affidavits of publication

More detail is included in the appendix.

#### 4. Benchmarking Starting a Business Regulations:

United States is ranked 8 overall for Starting a Business.



Ranking of the United States in Starting a Business - Compared to good practice and selected economies:

The following table shows Starting a Business data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Procedures<br>(number) | Time (days) | Cost (% of<br>income per<br>capita) | Min. capital<br>(% of income<br>per capita) |
|----------------------------|------------------------|-------------|-------------------------------------|---|
| Denmark*                   |                        |             | 0.0                                 |   |
| New Zealand*               | 1                      | 1           |                                     | 0.0   |

| Selected Economy |   |   |     |     |
|------------------|---|---|-----|-----|
| United States    | 6 | 6 | 0.7 | 0.0 |

| Comparator Economies |    |    |      |       |
|----------------------|----|----|------|-------|
| Canada               | 1  | 5  | 0.4  | 0.0   |
| China                | 14 | 37 | 4.9  | 130.9 |
| Germany              | 9  | 18 | 4.7  | 0.0   |
| India                | 13 | 30 | 66.1 | 210.9 |
| Mexico               | 8  | 13 | 11.7 | 8.9   |

\* The following economies are also good practice economies for :

Procedures (number): Canada

Cost (% of income per capita): Slovenia

## Dealing with Construction Permits

Once entrepreneurs have registered a business, what regulations do they face in operating it? To measure such regulation, Doing Business focuses on the construction sector. Construction companies are under constant pressure from government to comply with inspections, with licensing and safety regulations, from customers to be quick and cost-effective. These conflicting pressures point to the tradeoff in building regulation; the tradeoff between protecting people (construction workers, tenants, passersby) and keeping the cost of building affordable.

In many economies, especially poor ones, complying with building regulations is so costly in time and money that many builders opt out. Builders may pay bribes to pass inspections or simply build illegally, leading to hazardous construction. Where the regulatory burden is large, entrepreneurs may tend to move their activity into the informal economy. There they operate with less concern for safety, leaving everyone worse off. In other economies compliance is simple, straightforward and inexpensive, yielding better results.

#### Methodology

The indicators on dealing with construction permits record all procedures of ficially required for an entrepreneur in the construction industry to build a warehouse. These include submitting project documents (building plans, site maps) to the authorities, obtaining all necessary licenses and permits, completing all required notifications and receiving all necessary inspections. They also include procedures for obtaining utility connections, such as electricity, telephone, water and sewerage. The time and cost to complete each procedure under normal circumstances are calculated. All official fees associated with legally completing the procedures are included. Time is recorded in calendar days. The survey assumes that the entrepreneur is a ware of all existing regulations and does not use an intermediary to complete the procedures unless required to do so by law.

#### Survey Case Study

The business:

- is a small to medium-size limited liabilit y company
- is located in the largest business city
- is domestically owned and operated, in the construction business
- has 20 qualified employees

#### The warehouse to be built :

- is a new construction (there was no previous construction on the land)
- has complete architectural and technical plans prepared by a licensed architect
- will be connected to electricity, water, se werage (se wage system, septic tank or their equivalent) and one land phone line. The connection to each utility network will be 32 feet, 10 inches (10 meters) long.
- will be used for general storage, such as of books or stationery. The warehouse will not be used for any goods requiring special conditions, such as food, chemicals or pharmac euticals.
- will take 30 weeks to construct (excluding all delays due to administrative and regulatory requirements).

#### Dealing with construction permits: building a warehouse

Rankings are based on 3 subindicators



#### 1. Historical data: Dealing with Construction Permits in the United States

| Dealing with Construction Permits data | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|--|---------------------|---------------------|---------------------|
| Rank                                   |                     | 26                  | 25                  |
| Procedures (number)                    | 19                  | 19                  | 19                  |
| Time (days)                            | 40                  | 40                  | 40                  |
| Cost (% of income per capita)          | 13.4                | 13.1                | 12.7                |

2. The following graphs illustrates the Dealing with Construction Permits indicators in the United States over the past 3 years:



|       |        | Time (days) |      |
|-------|--------|-------------|------|
| -     | United | States 🛶 (  | DECD |
| 200 T |        |             |      |
| 150 - | -      | • •         |      |
| 100 - |        |             |      |
| 50 -  |        |             | 0    |
| 0     | -      | -           |      |
|       | 2007   | 2008        | 2009 |



#### 3. Steps to Building a Warehouse in the United States

It requires 19 procedures, takes 40 days, and costs 12.69 % GNI per capita to build a warehouse in the United States.



#### **List of Procedures:**

- 1. Request plan approval and obtain approval from the New York City Department of Buildings (DOB)
- 2. Notarize signatures of contractor and site safety manager on work permit application form, and notarize owner's and contractor's signature in cost affidavit
- 3. Obtain work permit from the Department of Buildings (DOB)
- 4. Notify all the owners of adjacent plots about the works
- 5. Request and obtain work permit from the Department of Buildings (DOB) Electrical Division
- 6. Request and obtain work permit from the Department of Environmental Protection
- 7. Request and obtain work permit from the Department of Transportation
- 8. Receive inspection from the Bureau of Electrical Division after first floor is completed

- 9. Receive inspection from the Bureau of Electrical Division after second floor is completed
- 10. Request and obtain work permit from the Department of Transportation
- 11. Request Occupancy certificate from the Department of Buildings (DOB)
- 12. Receive on-site inspection by the Department of Buildings (DOB)
- 13. Obtain occupancy certificate from the Department of Buildings (DOB)
- 14. Receive on-site inspection by the Bureau of Electrical Control and obtain approval
- 15. Receive on-site inspection by the Department of Environmental Protection (DEP) and obtain approval
- 16. Receive on-site inspection by the Department of Transportation (DOT) and obtain approval
- 17. Request and connect to power services

- 18. Request and connect to telephone services
- 19. Request and connect to water and sewage services

More detail is included in the appendix.

#### 4. Benchmarking Dealing with Construction Permits Regulations:

United States is ranked 25 overall for Dealing with Construction Permits.

#### Ranking of the United States in Dealing with Construction Permits - Compared to good practice and selected economies:



The following table shows Dealing with Construction Permits data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Procedures<br>(number) | Time (days) | Cost (% of<br>income per<br>capita) |
|----------------------------|------------------------|-------------|-------------------------------------|
| Denmark                    | 6                      |             |                                     |
| Qatar                      |                        |             | 0.6                                 |
| Singapore                  |                        | 25          |                                     |

| Selected Economy |    |    |      |
|------------------|----|----|------|
| United States    | 19 | 40 | 12.7 |

| Comparator Economies |    |     |        |
|----------------------|----|-----|--------|
| Canada               | 14 | 75  | 100.7  |
| China                | 37 | 336 | 579.2  |
| Germany              | 12 | 100 | 60.2   |
| India                | 37 | 195 | 2394.9 |
| Mexico               | 12 | 138 | 113.1  |



Economies worldwide have established a system of laws and institutions intended to protect workers and guarantee a minimum standard of living for its population. This system generally encompasses four bodies of law: employment, industrial relations, social security and occupational health and safety laws.

Employment regulations are needed to allow efficient contracting between employers and workers and to protect workers from discriminatory or unfair treatment by employers. Doing Business measures flexibility in the regulation of hiring, working hours and dismissal in a manner consistent with the conventions of the International Labour Organization (ILO). An economy can have the most flexible labor regulations as measured by Doing Business while ratifying and complying with all conventions directly relevant to the factors measured by Doing Business and with the ILO core labor standards. No economy can achieve a better score by failing to comply with these conventions.

Governments all over the world face the challenge of finding the right balance between worker protection and labor market flexibility. But in developing countries especially, regulators of tenerr to one extreme, pushing employers and workers into the informal sector. Analysis across economies shows that while employment regulation generally increases the tenure and wages of incumbent workers, overly rigid regulations may have undesirable side effects. These include less job creation, smaller company size, less investment in research and develop ment, and longer spells of unemployment and thus the obsolescence of skills, all of which may reduce productivity growth.

#### Methodology

Two measures are presented: a rigidity of employment index and a redundancy cost measure. The rigidity of employment in dex is the average of three sub-indices: difficulty of hiring, rigidity of hours and difficulty of redundancy. Each index takes values between 0 and 100, with higher values indicating more rigid regulation. The difficulty of hiring index measures the flexi bility of contracts and the ratio of the minimum wage to the value added per worker. The rigidity of hours index covers restrictions on weekend and night work, requirements relating to working time and the workweek taking into account legal provisions that refer specifically to small to medium-size companies in the manufacturing industry in which continuous operation is economically necessary, as well as mandated days of annual leave with pay. The difficulty of redundancy index covers workers' legal protections against dismissal, including the grounds permitted for dismissal and procedures for dismissal (individual and collective): notification and approval requirements, retraining or reassignment obligations and priority rules for dismissals and reemployment.





The Redundancy cost indicator measures the cost of advance notice requirements, severance payments and penalties due when terminating a redundant worker, expressed in weeks of salary.

#### Survey Case Study

The business:

- is a limited liability company o per ating in the manufacturing sector
- is located in the largest business city
- is 100% domestically owned
- has 60 employees
- The company is also assumed to be subject to collective bargaining agreements in economies where such agreements cover more than half the manufacturing sector and apply even to firms not party to them.

#### 1. Historical data: Employing Workers in the United States

| Employing Workers data               | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|--------------------------------------|---------------------|---------------------|---------------------|
| Rank                                 |                     | 1                   | 1                   |
| Redundancy costs (weeks of salary)   | 0                   | 0                   | 0                   |
| Rigidity of employment index (0-100) | 0                   | 0                   | 0                   |

2. The following graphs illustrates the Employing Workers indicators in the United States over the past 3 years:



|      | Redundancy costs (weeks of salary) |      |      |  |
|------|------------------------------------|------|------|--|
|      | United States OECD                 |      |      |  |
| 30   |                                    |      |      |  |
| 20 - |                                    |      |      |  |
| 10   |                                    |      |      |  |
| 0    |                                    |      |      |  |
|      | 2007                               | 2008 | 2009 |  |

#### 3. Benchmarking Employing Workers Regulations:

United States is ranked 1 overall for Employing Workers.



Ranking of the United States in Employing Workers - Compared to good practice and selected economies:

The following table shows Employing Workers data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Rigidity of<br>employment<br>index (0-100) | Redundancy<br>costs (weeks<br>of salary) |
|----------------------------|--|--|
| Hong Kong, China*          | 0  |  |
| New Zealand*               |  | 0  |

| Selected Economy |   |   |
|------------------|---|---|
| United States    | 0 | 0 |

| Comparator Economies |    |    |
|----------------------|----|----|
| Canada               | 4  | 28 |
| China                | 31 | 91 |
| Germany              | 42 | 69 |
| India                | 30 | 56 |
| Mexico               | 41 | 52 |

\* The following economies are also good practice economies for :

Rigidity of employment index (0-100): Australia, Brunei Darussalam, Kuwait, Marshall Islands, Singapore, St. Lucia, Uganda, United States

Redundancy costs (weeks of salary): Denmark, Iraq, Marshall Islands, Micronesia, Fed. Sts., Palau, Puerto Rico, Tonga, United States



Formal property titles help promote the transfer of land, encourage investment and give entrepreneurs access to formal credit markets. But a large share of property in developing economies is not formally registered. Informal titles cannot be used as security in obtaining loans, which limits financing opportunities for businesses. Many governments have recognized this and started extensive property titling programs. But bringing assets into the formal sector is only part of the story. The more difficult and costly it is to formally transfer property, the greater the chances that formalized titles will quickly become informal again. Eliminating unnecessary obstacles to registering and transferring property is therefore important for economic development.

Efficient property registration reduces transaction costs and helps to formalize property titles. Simple procedures to register property are also associated with greater perceived security of property rights and less corruption. That bene fits all entrepreneus, especially women, the young and the poor. The rich have few problems protecting their property rights. They can afford to invest in security systems and other measures to defend their property. But small entrepreneurs cannot. Reform can change this.

#### **Methodology**

Doing Business records the full sequence of procedures necessary for a business (buyer) to purchase a property from another business (seller) and to transfer the property title to the buyer's name. The property of land and building will be transferred in its entire ty. The transaction is considered complete when the buyer can use the property as collateral for a bank loan.

Local property lawyers and officials in property registries provide information on required procedures as well as the time and cost to complete each one. For most economies the data are based on responses from both. Based on the responses, three indicators are constructed:

- number of procedures to register property
- time to register property (in calendar days)
- official costs to register property (as a percentage of the property value)

#### Survey Case Study

The buyer and seller:

- are limited liability companies
- are private nationals (no foreign owner ship)
- are located in periurban area of the largest business city
- conduct general commercial activities

#### The property:

- consists of land and a 2 -story building (warehouse)
- is located in the periurban commercial zone of the largest business city
- The land area is  $557.4 \text{ m}^2$  (6,000 square feet).
- The warehouse has a total area of 929  $m^2$  (10,000 square feet).
- has a value equal to 50 times income per capita
- The seller company owned the property for the last 10 years.
- is registered in the land registry and/or cadastre and is free of all disputes.

## Registering property: transfer of property between 2 local companies

Rankings are based on 3 subindicators



prepare deed and transfer title so that the property can be occupied, sold or used as collateral

#### 1. Historical data: Registering Property in the United States

| Registering Property data  | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|----------------------------|---------------------|---------------------|---------------------|
| Rank                       |                     | 11                  | 12                  |
| Procedures (number)        | 4                   | 4                   | 4                   |
| Time (days)                | 12                  | 12                  | 12                  |
| Cost (% of property value) | 0.5                 | 0.5                 | 0.5                 |

2. The following graphs illustrates the Registering Property indicators in the United States over the past 3 years:







#### 3. Steps to Registering Property in the United States

It requires 4 procedures, takes 12 days, and costs 0.46 % of property value to register the property in the United States.



#### **List of Procedures:**

- 1. Obtain a title report
- 2. Conduct an environmental review
- 3. The buyer obtains and fills the forms needed for the transfer
- 4. The title is recorded with the County Clerk

More detail is included in the appendix.

#### 4. Benchmarking Registering Property Regulations:

United States is ranked 12 overall for Registering Property.



Ranking of the United States in Registering Property - Compared to good practice and selected economies:

The following table shows Registering Property data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Procedures<br>(number) | Time (days) | Cost (% of<br>property<br>value) |
|----------------------------|------------------------|-------------|----------------------------------|
| New Zealand*               |                        | 2           |                                  |
| Norway*                    | 1                      |             |                                  |
| Saudi Arabia               |                        |             | 0.0                              |

| Selected Economy |   |    |     |
|------------------|---|----|-----|
| United States    | 4 | 12 | 0.5 |

| Comparator Economies |   |    |     |
|----------------------|---|----|-----|
| Canada               | 6 | 17 | 1.8 |
| China                | 4 | 29 | 3.1 |
| Germany              | 4 | 40 | 5.2 |
| India                | 5 | 44 | 7.4 |
| Mexico               | 5 | 74 | 5.2 |

\* The following economies are also good practice economies for :

Procedures (number): United Arab Emirates

Time (days): Saudi Arabia, Thailand, United Arab Emirates

# Getting Credit Firms consistently rate access to credit as among the greatest barriers to their operation and growth. Doing Business

constructs two sets of indicators of how well credit markets function: one on credit registries and the other on legal rights of borrowers and lenders. Credit registries, institutions that collect and distribute credit information on borrowers, can greatly expand access to credit. By sharing credit information, they help lenders assess risk and allocate credit more efficiently. They also free entrepreneurs from having to rely on personal connections alone when trying to obtain credit.

#### **Methodology**

<u>Credit information</u>: three indicators are constructed:

- depth of c redit information index, which measures the extent to which the rules of a credit information system facilitate lending based on the scope of information distributed, the ease of access to information and the quality of information
- public registry cover age, which reports the number of individuals and firms covered by a public credit registry as a percentage of the adult population
- private bureau coverage, which reports the number of individuals and firms, covered by a private credit bureau as a percentage of the adult population

<u>Legal Rights</u>: the strength of legal rights index measures the degree to which collateral and bankruptcy laws protect the rights of borrowers and lenders. Ten points are analyzed:

- Can a business use movable assets as collateral while keeping possession of the assets, and can any financial institution accept such assets as collateral?
- Does the law allow a business to grant a non -possessory security right in a single category of revolving movable assets, without requiring a specific description of the secured assets?
- Does the law allow a business to grant a non pos sessory security right in substantially all of its assets, without requiring a specific description of the secured assets?
- Can a security right extend to future or after -acquired assets and extend automatically to the products, proceeds or replacements of the original assets?
- Is general description of debts and obligations permitted in collateral agreements and in registration documents, so that all types of obligations and debts can be secured by stating a maximum rather than a specific amount between the parties?
- Is a collateral registry in operation that is unified geographically and by asset type as well as being indexed by the name of the grantor of a security right?
- Are secured creditors paid first when a debtor defaults outside an insolvency procedure or when a business is liquidated?
- Are secured creditors subject to an automatic stay or moratorium on enforcement procedures when a debtor enters a court-supervised reorganization procedure?
- Are parties allowed to agree in a collateral agreement that the lender may enforce its security right out of court?

#### Legal Rights Survey Case Study

The Debtor:

- is a Private Limited Liability Company
- has its head quarters and only base of operations in the largest business city
- obtains a loan from a local bank (the Cred itor) for an amount up to 10 times income (GNI) per capita
- Both debtor and creditor are 100% domestically owned.



Note: Private bureau coverage and public registry coverage are measured but do not count for the rankings.

#### 1. Historical data: Getting Credit in the United States

| Getting Credit data                     | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|---|---------------------|---------------------|---------------------|
| Rank                                    |                     | 4                   | 4                   |
| Strength of legal rights index (0-10)   | 8                   | 8                   | 8                   |
| Depth of credit information index (0-6) | 6                   | 6                   | 6                   |
| Private bureau coverage (% of adults)   | 100.0               | 100.0               | 100.0               |
| Public registry coverage (% of adults)  | 0.0                 | 0.0                 | 0.0                 |

2. The following graphs illustrates the Getting Credit indicators in the United States over the past 3 years:



|       | Depth of credit information index (0-6) |      |      |
|-------|---|------|------|
|       | United States OECD                      |      |      |
| 6.5   |   |      |      |
| 6.0 - | 0                                       |      |      |
| 5.5 - |   |      |      |
| 5.0 - |   |      |      |
| 4.5   | 1                                       |      |      |
|       | 2007                                    | 2008 | 2009 |





#### 3. Benchmarking Getting Credit Regulations:

United States is ranked 4 overall for Getting Credit.



Ranking of the United States in Getting Credit - Compared to good practice and selected economies:

The following table shows Getting Credit data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Strength of<br>legal rights<br>index (0-10) | Depth of<br>credit<br>information<br>index (0-6) | Public<br>registry<br>coverage (%<br>of adults) | Private<br>bureau<br>coverage (%<br>of adults) |
|----------------------------|---|--|---|--|
| New Zealand*               |   |  |   | 100.0  |
| Portugal                   |   |  | 81.3  |  |
| Singapore*                 | 10  |  |   |  |
| United Kingdom             |   | 6  |   |  |

| Selected Economy |   |   |     |       |
|------------------|---|---|-----|-------|
| United States    | 8 | 6 | 0.0 | 100.0 |

| Comparator Economies |   |   |      |       |
|----------------------|---|---|------|-------|
| Canada               | 6 | 6 | 0.0  | 100.0 |
| China                | 6 | 4 | 62.1 | 0.0   |
| Germany              | 7 | 6 | 0.8  | 98.3  |
| India                | 8 | 4 | 0.0  | 10.2  |
| Mexico               | 4 | 6 | 0.0  | 77.5  |

\* The following economies are also good practice economies for :

Strength of legal rights index (0-10): Hong Kong, China, Kenya, Kyrgyz Republic, Malaysia

Private bureau coverage (% of adults): Argentina, Australia, Canada, Iceland, Ireland, Norway, Sweden, United Kingdom, United States

27 countries have the highest credit information index.



Companies grow by raising capital, either through a bank loan or by attracting equity investors. Selling shares allows companies to expand without the need to provide collateral and repay bank loans. However, investors worry about their money, and look for laws that protect them. A study finds that the presence of legal and regulatory protections for investors explains up to 73% of the decision to invest In contrast, company characteristics explain only between 4% and 22%\*. Good protections for minority sh are holders are associated with larger and more active stock markets. Thus both governments and businesses have an interest in reforms strengthening investor protections.

#### **Methodology**

To document some of the protections investors have, Doing Business measures how economies regulate a standard case of selfdealing, use of corporate assets for personal gain. Three indices of investor protection are constructed based on the answers to the se and other questions. All indices range from 0 to 10, with higher values indicating more protections or greater disclosure. The three indices are:

- The extent of disc losure index covers a pproval procedures, requirements for immediate disc losure to the public and shareholders of proposed transactions, requirements for disclosure in periodic filings and reports and the availability of external review of transactions before they take place.
- The extent of director liability index covers the ability of investors to hold Mr. James and the board of directors liable for damages, the ability to rescind the transaction, the availability of fines and jail time associated with self-dealing, the availability of direct or derivative suits and the ability to require Mr. James to pay back his personal profits from the transaction.





• The ease of share holder suits index covers the availability of documents that can be used during trial, the ability of the investor to examine the defendant and other witnesses, shareholders' access to internal documents of the company, the appointment of an inspector to investigate the transaction and the standard of proof applicable to a civil suit against the directors.

These three indices are averaged to create the strength of investor protection index.

#### Survey case study

Mr. James, a director and the majority shareholder of a public company, proposes that the company purchase used trucks from another company he owns. The price is higher than the going price for used trucks. The transaction goes forward. All required approvals are obtained, and all required disc losures made, though the transaction is prejudicial to the purchasing company. Shareholders sue the interested parties and the members of the board of directors.

Several que stions arise:

- Who approves the transaction?
- What information must be disclosed?
- What company documents can investors access?
- What do minority shareholders have to prove to get the transaction stopped or to receive compensation from Mr. James?

\*Doidge, Kardyi and Stulz (2007)

#### 1. Historical data: Protecting Investors in the United States

| Protecting Investors data                    | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|--|---------------------|---------------------|---------------------|
| Rank   |                     | 5                   | 5                   |
| Strength of investor protection index (0-10) | 8.3                 | 8.3                 | 8.3                 |

2. The following graph illustrates the Protecting Investors index in the United States compared to best practice and selected Economies:



Note: The higher the score, the greater the investor protection.

#### 3. Benchmarking Protecting Investors Regulations:

United States is ranked 5 overall for Protecting Investors.



Ranking of the United States in Protecting Investors - Compared to good practice and selected economies:

The following table shows Protecting Investors data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Strength of<br>investor<br>protection<br>index (0-10) |
|----------------------------|---|
| New Zealand                | 9.7   |

| Selected Economy |     |
|------------------|-----|
| United States    | 8.3 |
|                  |     |

| Comparator Economies |     |
|----------------------|-----|
| Canada               | 8.3 |
| China                | 5.0 |
| Germany              | 5.0 |
| India                | 6.0 |
| Mexico               | 6.0 |



Taxes are essential. Without them there would be no money to provide public amenities, infrastructure and services which are crucial for a properly functioning economy. But particularly for small and medium size companies, they may opt out and choose to operate in the informal sector. One way to enhance tax compliance is to ease and simplify the process of paying taxes for such businesses.

#### Methodology

The Doing Business tax survey records the effective tax that a small and medium company must pay and the administrative costs of doing so.

Three indicators are constructed:

- number of tax payments, which takes into account the method of payment, the frequency of payments and the number of agencies involved in our standardized case study.
- time, which measures the number of hours per year necessary to prepare and file tax returns and to pay the corporate income tax, value added tax, sales tax or goods and service tax and labor taxes and mandatory contributions.
- total tax rate, which measures the amount of taxes and mandatory contributions payable by the company during the second year of operation. This amount, expressed as a percentage of commercial profit, is the sum of all the different taxes payable after accounting for various deductions and exemptions.





#### Survey case study

- Taxpayer Co is a medium-size business that started operations last year. Doing Business asks tax practitioners in 183 economies to review TaxpayerCo's financial statements and a standard list of transactions that the company completed during the year. Respondents are asked how much in taxes and mandatory contributions the business must pay and what the process is for doing so.
- The business starts from the same financial position in each economy. All the taxes and mandatory contributions paid during the second year of operation are recorded.
- Taxes and mandatory contributions are measured at all levels of government and include corporate income tax, turnover tax, all labor taxes and contributions paid by the company (including mandatory contributions paid to private pension or insurance funds), property tax, property transfer tax, dividend tax, capital gains tax, financial transactions tax, vehicle tax, sales tax and other small taxes (such as fuel tax, stamp duty and local taxes). A range of standard deductions and exemptions are also recorded.

#### 1. Historical data: Paying Taxes in the United States

| Paying Taxes data          | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|----------------------------|---------------------|---------------------|---------------------|
| Rank                       |                     | 54                  | 61                  |
| Total tax rate (% profit)  | 46.2                | 46.6                | 46.3                |
| Payments (number per year) | 10                  | 10                  | 10                  |
| Time (hours per year)      | 325                 | 187                 | 187                 |

2. The following graphs illustrates the Paying Taxes indicators in the United States over the past 3 years:



|       | Time (hours per year) |            |      |  |  |
|-------|-----------------------|------------|------|--|--|
| -     | United                | States 🛶 ( | DECD |  |  |
| 350   | _                     |            |      |  |  |
| 300 - |                       |            |      |  |  |
| 250 - |                       |            |      |  |  |
| 200 - | ·                     | <u> </u>   |      |  |  |
| 150 L |                       |            |      |  |  |
|       | 2007                  | 2008       | 2009 |  |  |


# 3. Benchmarking Paying Taxes Regulations:

United States is ranked 61 overall for Paying Taxes.



Ranking of the United States in Paying Taxes - Compared to good practice and selected economies:

The following table shows Paying Taxes data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Payments<br>(number per<br>year) | Time (hours<br>per year) | Total tax rate<br>(% profit) |
|----------------------------|----------------------------------|--------------------------|------------------------------|
| Maldives*                  | 1                                | 0                        |                              |
| Timor-Leste                |                                  |                          | 0.2                          |

| Selected Economy |    |     |      |
|------------------|----|-----|------|
| United States    | 10 | 187 | 46.3 |

| Comparator Economies |    |     |      |
|----------------------|----|-----|------|
| Canada               | 9  | 119 | 43.6 |
| China                | 7  | 504 | 78.5 |
| Germany              | 16 | 196 | 44.9 |
| India                | 59 | 271 | 64.7 |
| Mexico               | 6  | 517 | 51.0 |

\* The following economies are also good practice economies for :

Payments (number per year): Qatar

# Trading Across Borders The benefits of trade are well documented; as are the obstacles to trade. Tariffs, quotas and distance from large

markets greatly increase the cost of goods or prevent trading altogether. But with bigger ships and faster planes, the world is shrinking. Glo bal and regional trade agreements have reduced trade barriers. Yet Africa's share of global trade is smaller today than it was 25 years ago. So is the Middle East's, excluding oil exports. Many entrepreneurs face numerous hurdles to exporting or importing goods, including delays at the border. They often give up. Others never try. In fact, the potential gains from trade facilitation may be greater than those arising from only tariff reductions.

# **Methodology**

Doing Business compiles procedural requirements for trading a standard shipment of goods by ocean transport. Every procedure and the associated documents, time and cost, for importing and exporting the goods is recorded, starting with the contractual agreement between the two parties and ending with delivery of the goods. For importing the goods, the procedures measured range from the vessel's arrival at the port of entry to the shipment's delivery at the importer's warehouse. For exporting the goods, the factory to their departure from the port of exit. Payment is by letter of credit and the time and cost for issuing or securing a letter of credit is taken into account.

Documents recorded include port filing documents, customs declaration and clearance documents, as well as official documents exchanged between the parties to the transaction. Time is recorded in calendar days, from the beginning to the end of each procedure. Cost includes the fees levied on a 20-foot container in U.S. dollars.





All the fees associated with completing the procedures to export or import the goods are included, such as costs for documents, administrative fees for customs clearance and technical control, terminal handling charges and inland transport. The cost measure does not include tariffs or duties.

Economies that have efficient customs, good transport networks and fewer document requirements, making compliance with export and import procedures faster and cheaper, are more competitive globally. That can lead to more exports, and exports are associated with faster growth and more jobs. Conversely, a need to file many documents is associated with more corruption in customs. Faced with long delays and frequent demands for bribes, many traders may avoid customs altogether. Instead, they smuggle goods across the border. This defeats the very purpose in having border control of trade to levy taxes and ensure high quality of goods.

### Survey case study

To make the data comparable across countries, several assumptions about the business and the traded goods are used:

- The business is of medium size.
- The business employs 60 people.
- The business is located in the peri-urban area of the economy' slargest business city.
- The business is a private, limited liability company, dom estically owned, formally registered and operating under commercial laws and regulations of the economy.
- The traded goods are ordinary, legally manufactured products transported in a dry-cargo, 20-foot FCL (full container load) container.

# 1. Historical data: Trading Across Borders in the United States

| Trading Across Borders data         | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|-------------------------------------|---------------------|---------------------|---------------------|
| Rank                                |                     | 16                  | 18                  |
| Cost to export (US\$ per container) | 960                 | 990                 | 1050                |
| Cost to import (US\$ per container) | 1160                | 1245                | 1315                |
| Documents to export (number)        | 4                   | 4                   | 4                   |
| Documents to import (number)        | 5                   | 5                   | 5                   |
| Time to export (days)               | 6                   | 6                   | 6                   |
| Time to import (days)               | 5                   | 5                   | 5                   |

2. The following graphs illustrates the Trading Across Borders indicators in the United States over the past 3 years:











# 3. Benchmarking Trading Across Borders Regulations:

United States is ranked 18 overall for Trading Across Borders.



Ranking of the United States in Trading Across Borders - Compared to good practice and selected economies:

The following table shows Trading Across Borders data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Documents to<br>export<br>(number) | Time to<br>export (days) | Cost to<br>export (US\$<br>per<br>container) | Documents to<br>import<br>(number) | Time to<br>import (days) | Cost to<br>import (US\$<br>per<br>container) |
|----------------------------|------------------------------------|--------------------------|--|------------------------------------|--------------------------|--|
| Denmark*                   |                                    | 5                        |  |                                    |                          |  |
| France                     | 2                                  |                          |  | 2                                  |                          |  |
| Malaysia                   |                                    |                          | 450  |                                    |                          |  |
| Singapore                  |                                    |                          |  |                                    | 3                        | 439  |

| Selected Economy |   |   |      |   |   |      |
|------------------|---|---|------|---|---|------|
| United States    | 4 | 6 | 1050 | 5 | 5 | 1315 |

| Comparator Economies |   |    |      |   |    |      |
|----------------------|---|----|------|---|----|------|
| Canada               | 3 | 7  | 1610 | 4 | 11 | 1660 |
| China                | 7 | 21 | 500  | 5 | 24 | 545  |
| Germany              | 4 | 7  | 872  | 5 | 7  | 937  |
| India                | 8 | 17 | 945  | 9 | 20 | 960  |
| Mexico               | 5 | 14 | 1472 | 5 | 17 | 2050 |

\* The following economies are also good practice economies for :

Time to export (days): Estonia



Where contract enforcement is efficient, businesses are more likely to engage with new borrowers or customers. Doing Business tracks the efficiency of the judicial system in resolving a commercial dispute, following the step -bystep evolution of a commercial sale dispute before local courts. The data is collected through study of the codes of civil procedure and other court regulations as well as through surveys completed by local litigation lawyers (and, in a quarter of the countries, by judges as well).

Justice delayed is often justice denied. And in many economies only the rich can a fford to go to court. For the rest, justice is out of reach. In the absence of efficient courts, firms undertake fewer investments or business transactions. And they prefer to involve only a small group of people who know each other from previous dealings.

# Methodology

Rankings on enforcing contracts are based on 3 sub-indicators:

- number of procedures, which are defined as any interaction between the parties or between them and the judge or court officer. This includes steps to file the case, steps for trial and judgment and steps necessary to enforce the judgment.
- time, which counts the number of cale ndar days from the moment the Seller files the law suit in court until payment is received. This includes both the days on which actions take place and the waiting periods in between.
- cost, which is recorded as a percentage of the claim (assumed to be equivalent to 200% of income per capita). Three types of costs are recorded: court costs (including expert fees), enforcement costs (including costs for a public sale of Buyer's assets) and attorney fees.

# Survey case Study

- The dispute concerns a contract for the sale of goods between two businesses (the Seller and the Buyer).
- Both are located in the economy's largest business city.
- The Seller sells and delivers goods, worth 200% of the economy's income per capita, to the Buyer. The Buyer refuses to pay on the grounds that they were not of adequate quality.
- The Seller sues the Buyer to recover the amount under the sales agreement (200% of the economy's income per capita).
- The claim is filed before a court in the economy's largest business city with jurisdiction over commercial cases worth 200% of the income per capita and is disputed on the merits.
- Judgment is 100% in favor of the Seller and is not appealed.
- The Seller enforces the judgment and the money is successfully collected through a public sale of Buyer's assets.

# Enforcing contracts: resolving a commercial dispute through the courts

Rankings are based on 3 subindicators



# 1. Historical data: Enforcing Contracts in the United States

| Enforcing Contracts data | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|--------------------------|---------------------|---------------------|---------------------|
| Rank                     |                     | 9                   | 8                   |
| Procedures (number)      | 32                  | 32                  | 32                  |
| Time (days)              | 300                 | 300                 | 300                 |
| Cost (% of claim)        | 14.4                | 14.4                | 14.4                |

2. The following graphs illustrates the Enforcing Contracts indicators in the United States over the past 3 years:



|       |        | Time (days) |      |
|-------|--------|-------------|------|
| [     | United | States 🛶 (  | DECD |
| 500 T |        |             |      |
| 450 - | -      |             |      |
| 400 - |        |             |      |
| 350 - |        |             |      |
| 300 - |        |             | 0    |
| 250   | 1      | -           |      |
|       | 2007   | 2008        | 2009 |



# 3. Benchmarking Enforcing Contracts Regulations:

United States is ranked 8 overall for Enforcing Contracts.



Ranking of the United States in Enforcing Contracts - Compared to good practice and selected economies:

The following table shows Enforcing Contracts data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Procedures<br>(number) | Time (days) | Cost (% of<br>claim) |
|----------------------------|------------------------|-------------|----------------------|
| Bhutan                     |                        |             | 0.1                  |
| Ireland                    | 20                     |             |                      |
| Singapore                  |                        | 150         |                      |

| Selected Economy |    |     |      |
|------------------|----|-----|------|
| United States    | 32 | 300 | 14.4 |

| Comparator Economies |    |      |      |
|----------------------|----|------|------|
| Canada               | 36 | 570  | 22.3 |
| China                | 34 | 406  | 11.1 |
| Germany              | 30 | 394  | 14.4 |
| India                | 46 | 1420 | 39.6 |
| Mexico               | 38 | 415  | 32.0 |



The economic crises of the 1990s in emerging markets, from East A sia to Latin America, from Russia to Mexico, raised concerns about the design of bankruptcy systems and the ability of such systems to help reorganize viable companies and close down unviable ones. In countries where bankruptcy is inefficient, unviable busine sees linger for years, keeping assets and human capital from being reallocated to more productive uses.

Bottlene cks in bankruptcy cut into the amount claimants can recover. In countries where bankruptcy laws are inefficient, this is a strong deterrent to investment. Access to credit shrinks, and nonperforming loans and financial risk grow because creditors cannot recover overdue loans. Conversely, efficient bankruptcy laws can encourage entrepreneurs. The free dom to fail, and to do so through an efficient process, puts people and capital to their most effective use. The result is more productive businesses and more jobs.

The Doing Business indicators identify weaknesses in the bankruptcy law as well as the main procedural and administrative bottlenecks in the bankruptcy process. In many developing countries bankruptcy is so inefficient that creditors hardly ever use it. In countries such as these, reform would best focus on improving contract enforcement outside bankruptcy.

### Methodology

Three measures are constructed from the survey responses: the time to go through the insolvency process, the cost to go through the process and the recovery rate, how much of the insolvency estate is recovered by stakeholders, taking into a ccount the time, cost, depreciation of assets and the outcome of the insolvency proceeding.

### Survey case study

The data on closing a business are developed using a standards et of case assumptions to track a company going through the step -bystep procedures of the bankruptcy process. It is assumed that:

- the company is a domestically owned
- the company is a limited liability corporation operating a hotel in the country's largest business city
- the company has 201 employees, 1 main secured creditor and 50 unsecured creditors
- Assumptions are also made about the future cash flows.
- The case is designed so that the company has a higher value as a going concern, that is, the efficient outcome is either reorganization or sale as a going concern, not pieceme al liquidation.
- The data are derived from questionnaires answered by attorneys at private law firms.

# Closing a business: time, cost and outcome of bankruptcy of a local company

Rankings are based on 1 subindicator



# 1. Historical data: Closing Business in the United States

| Closing a Business data             | Doing Business 2008 | Doing Business 2009 | Doing Business 2010 |
|-------------------------------------|---------------------|---------------------|---------------------|
| Rank                                |                     | 15                  | 15                  |
| Time (years)                        | 1.5                 | 1.5                 | 1.5                 |
| Cost (% of estate)                  | 7                   | 7                   | 7                   |
| Recovery rate (cents on the dollar) | 75.9                | 76.7                | 76.7                |

2. The following graphs illustrates the Closing Business indicators in the United States over the past 3 years:



|     |          | Time (years) |      |
|-----|----------|--------------|------|
|     | 🗝 United | States — C   | DECD |
| 1.8 |          |              |      |
| 1.7 | •        |              | -    |
| 1.6 |          |              |      |
| 1.5 |          |              |      |
| 1.4 | -        | -            |      |
|     | 2007     | 2008         | 2009 |



# 3. Benchmarking Closing Business Regulations:

United States is ranked 15 overall for Closing a Business.



Ranking of the United States in Closing Business - Compared to good practice and selected economies:

The following table shows Closing Business data for the United States compared to good practice and comparator economies:

| Good Practice<br>Economies | Recovery rate<br>(cents on the<br>dollar) | Time (years) | Cost (% of<br>estate) |
|----------------------------|---|--------------|-----------------------|
| Ireland                    |   | 0.4          |                       |
| Japan                      | 92.5                                      |              |                       |
| Singapore*                 |   |              | 1                     |

| Selected Economy |      |     |   |
|------------------|------|-----|---|
| United States    | 76.7 | 1.5 | 7 |

| Comparator Economies |      |     |    |
|----------------------|------|-----|----|
| Canada               | 88.7 | 0.8 | 4  |
| China                | 35.3 | 1.7 | 22 |
| Germany              | 52.2 | 1.2 | 8  |
| India                | 15.1 | 7.0 | 9  |
| Mexico               | 64.2 | 1.8 | 18 |

\* The following economies are also good practice economies for :

Cost (% of estate): Colombia, Kuwait, Norway

# Doing Business 2010 Reforms

### Number of reforms in Doing Business 2010

| Rank | <ul> <li>Positive Reform</li> <li>Negative Reform</li> <li>Economy</li> </ul> | Starting a Business | Dealing with Construction<br>Permits<br>Employing Workers | Registering Property | Getting Credit | Protecting Investors<br>Paying Taxes | Trading Across Borders | Enforcing Contracts | Closing a Business | Total<br>number<br>of<br>reforms |
|------|---|---------------------|---|----------------------|----------------|--------------------------------------|------------------------|---------------------|--------------------|----------------------------------|
| 1    | Rwanda  | -                   | -   | 1                    | -              | 1                                    | 1                      |                     | ~                  | 7                                |
| 2    | Kyrgyz Republic   | -                   | 1 1   | -                    | -              | ~                                    | 1                      |                     |                    | 7                                |
| 3    | Macedonia, FYR  | -                   | 1 1   | -                    | -              | 1 1                                  |                        |                     |                    | 7                                |
| 4    | Belarus   | -                   | 11  | -                    |                | ~                                    | 1                      |                     |                    | 6                                |
| 5    | United Arab Emirates  | -                   | 1   |                      |                |                                      | 1                      |                     |                    | 3                                |
| 6    | Moldova   | -                   |   | -                    |                | ~                                    |                        |                     |                    | 3                                |
| 7    | Colombia  | -                   | 1   | -                    | -              | 1 1                                  | 1                      |                     | -                  | 8                                |
| 8    | Tajikistan  | -                   | 1   | ×                    | ~              | 1                                    |                        |                     | -                  | 5                                |
| 9    | Egypt, Arab Rep.  | -                   | 1   |                      | -              |                                      |                        | -                   |                    | 4                                |
| 10   | Liberia   | -                   | 1   |                      |                |                                      | -                      |                     |                    | 3                                |
|      | United States   |                     |   |                      |                |                                      |                        |                     |                    |                                  |
|      | Canada  |                     |   |                      |                |                                      |                        |                     |                    |                                  |
|      | China   |                     |   |                      |                |                                      | -                      |                     |                    | 1                                |
|      | India   |                     |   |                      |                |                                      |                        |                     | ~                  | 1                                |
|      | Germany   | ~                   |   |                      |                |                                      |                        |                     | ~                  | 2                                |
|      | Mexico  | -                   |   |                      |                | ~                                    |                        |                     |                    | 2                                |

Note: Economies are ranked on the number and impact of reforms, Doing Business selects the economies that reformed in 3 or more of the Doing Business topics. Second, it ranks these economies on the increase in rank in Ease of Doing Business from the previous year. The larger the improvement, the higher the ranking as a reformer.

Belarus Belarus eased the process for getting construction permits by simplifying approval processes. Restrictions relating to redundancy dismissals were eased by raising the threshold for prior notification requirements. Tax payments were made more convenient through increased use of electronic systems—reducing tax compliance times—while lower ecological and turnover tax rates and a reduction in the number of payments for property tax reduced the tax burden on businesses. Property registration continues to improve, with faster processing and elimination of the requirement for notarization. Business start-up was eased by simplifying registration formalities, abolishing the minimum capital requirement, limiting the role of notaries, and removing the need for a company seal approval. Implementation of a risk-based management system and improvement of border crossing operations reduced transit times for trade.

Canada In Canada no major reform was recorded.

China China's State Administration of Foreign Exchange relaxed trade credit restrictions in response to the economic and financial crisis. Foreign exchange authorization is no longer required.

- Colombia Colombia passed several decrees continuing its efforts to regulate the profession of insolvency administrators. The government eased the construction permit process with a new construction decree that categorizes building projects based on risk and allows electronic verification for certain documents. Access to credit improved thanks to a new credit information law that guarantees the right of borrowers to inspect their own data and new rules that make it mandatory for credit providers to consult and share information with credit bureaus. The tax burden on businesses was eased with the introduction of electronic tax filing and payment, and some payments were reduced. An amendment to the Company Law strengthened investor protections by making it easier to sue directors in cases of prejudicial transactions between interested parties. Property registration was made easier by making it possible to obtain required certificates online and by making standard preliminary sale agreements available free of charge. Business start-up was made easier by creating a public-private health provider that enables faster affiliation of employees and through a tool that allows online pre-enrollment with the social security office. Implementation of an electronic declaration system has expedited customs clearance.
- Egypt, Arab Rep. The Arab Republic of Egypt, a former global leading reformer and a regional leading reformer in 2008/09, continued to make it easier to deal with construction permits by issuing executive articles for the 2008 construction law and eliminating most preapprovals for construction permits. Contract enforcement was expedited with the creation of commercial courts. Access to credit information has expanded with the addition of retailers to the database of the private credit bureau. Finally, company start-up was eased by the removal of the minimum capital requirement.
- Germany Germany's recent Act on the Implementation of Measures to Stabilize the Financial Market (Finanzmarktstabilisierungsgesetz) removes the requirement for potentially viable companies to file for immediate insolvency in cases of overindebtedness. The business start-up process was eased by reducing the minimum capital requirement to a value that is merely symbolic.

In India In India procedures under the 2002 Securitization Act have become more effective, easing the process and reducing the time required to close a business.

Kyrgyz Republic The Kyrgyz Republic eased the process for getting construction permits by streamlining the fee structure, introducing a risk-based system of approval and building control, allowing low-risk projects to conduct an internal building control process, and simplifying the process for obtaining utility connections. Requirements relating to redundancy dismissals and worker reassignment were eased. Access to credit was enhanced by making secured lending more flexible and allowing general descriptions of encumbered assets and of debts and obligations. In addition, amendments to the Civil Code provide for automatic extension of security rights to proceeds of the original assets. The tax burden on businesses was eased by reducing the rates for several taxes and the number of payments for several. Surveying and notarization requirements were made optional for property registration, and business start-up was eased by eliminating the minimum capital requirement, reducing the registration time, and abolishing various post-registration fees and the need to open a bank account before registration. The elimination of six previously required documents and the simplification of inspection procedures has sped up trading across borders.

Liberia eased the process for getting construction permits by lowering the permit fee and cost of obtaining a power generator, abolishing the requirement to obtain a tax waiver certificate before submitting documents to obtain a building permit, and making fixed telephone connections more readily available for public use with the reopening of the national phone company. Business start-up was eased by removing the need to obtain an environmental impact assessment when forming a general trading company. The trade process was expedited by creating a one-stop shop bringing together various ministries and agencies, and streamlining the inspection regime.

Liberia

- Macedonia, FYR The Former Yugoslav Republic of Macedonia has been reforming the construction permit process, shortening waiting times but raising fees. Worker hiring was made more flexible by allowing greater use of fixed-term contracts, easing restrictions on working hours, and making redundancy dismissals more flexible. The public credit bureau increased its coverage by introducing a better database that includes more information and by lowering the minimum loan threshold. Social security payments were classified in five groups, and social security contribution rates reduced. Investor protections were increased by regulating the approval of transactions between interested parties, increasing disclosure requirements in annual reports, and making it easier to sue directors in cases of prejudicial transactions between interested parties. Property registration was eased with the introduction of new time limits at the real estate cadastre—reducing the average time to register a title deed by eight days—and a non-encumbrance certificate can now be obtained from the real estate registry instead of through the court. Business start-up was simplified by integrating procedures at a one-stop shop.
- Mexico Mexico eased taxpaying by introducing electronic payment systems for payroll, property, and social security taxes. Business start-up was eased by establishing an electronic platform for company registration, substantially reducing the number of days for registration, and eliminating the requirement to register with the statistical office.
- Moldova Moldova lowered the rates for social security contributions paid by employers. Property registration was simplified by eliminating the requirement for a cadastral sketch, reducing procedures from six to five and days from 48 to 5. Business start-up was eased by implementing an expedited company registration service.
- Rwanda Rwanda improved the process for dealing with distressed companies with a new law aimed at streamlining reorganization. Employing workers was made easier by abolishing the maximum duration for fixed-term contracts and allowing unlimited renewals of such contracts, as well as by allowing redundancy procedures to be more flexible, with consultation and notification of third parties no longer required. Getting credit was made easier with a new secured transactions act and insolvency act to make secured lending more flexible, allowing a wider range of assets to be used as collateral and a general description of debts and obligations. In addition, out of court enforcement of collateral has become available to secured creditors, who also now have top priority within bankruptcy. A new company law has strengthened investor protections by requiring greater corporate disclosure, director liability, and shareholder access to information. Property registration was simplified by decreasing the number of days required to transfer a property. Business start-up was eased by eliminating a notarization requirement; introducing standardized memorandums of association; enabling online publication; consolidating name checking, registration fee payment, tax registration, and company registration procedures; and shortening the time required to process completed applications. By implementing administrative changes-such as increased operating hours and enhanced cooperation at the border, along with the removal of some documentation requirements for importers and exporters-Rwanda has improved trading times.
- **Tajikistan** Tajikistan amended its insolvency law, aiming to reduce statutory time limits and the costs of proceedings. Changes were introduced that simplified the construction permit process, reducing procedures and time. A new law on credit histories improves access to credit information by creating a private credit bureau. Investor protections were strengthened with amendments to the joint stock company law, increasing disclosure requirements for transactions involving conflicts of interest, allowing for greater director liability, and giving shareholders the chance to request that harmful related-party transactions be rescinded. The state duty for property transfer has quadrupled, raising the cost of registering property by 2.8 percent of a property's value. Business start-up was eased by reducing the minimum capital requirement and shortening the time to obtain a tax identification number.

United Arab Emirates The United Arab Emirates shortened the time for delivering building permits by improving its online system for processing applications. Business start-up was eased by simplifying the documents needed for registration, abolishing the minimum capital requirement, and removing the requirement that proof of deposit of capital be shown for registration. Greater capacity at the container terminal, elimination of the terminal handling receipt as a required document, and an increase in trade finance products, have improved trade processes.

**United States** 

In the United States no major reform was recorded.

# Starting a Business in the United States

This table summarizes the procedures and costs associated with setting up a business in the United States.

STANDARDIZED COMPANY Legal Form: Limited Liability Company Minimum Capital Requirement: City: New York City

### **Registration Requirements:**

| No: | Procedure   | Time to complete | Cost to complete |
|-----|---|------------------|------------------|
| 1   | Reserve the company's business name (optional), file the company's articles of organization and adopt the company's operating agreement | 1                | 275              |
| 2   | Apply for federal identification number (EIN) for tax and employer purposes   | 1                | 0                |
| 3   | Register to collect State sales tax   | 1                | 0                |
| 4   | Register as an employer with the Unemployment Insurance Division of the state Department of Labor                                       | 1                | 0                |
| 5   | Arrange for workers' compensation insurance and disability insurance  | 1                | 0                |
| 6   | Arrange for publication and submit certificate and affidavits of publication  | 1                | 50               |

| Procedure 1       | Reserve the company's business name (optional), file the company's articles of organization and adopt the company's operating agreement   |
|-------------------|---|
| Time to complete: | 1   |
| Cost to complete: | 275   |
| Comment:          | The founders may, but are not required to, reserve the name of the company with the New York State Department of State, Division of Corporations, prior to filing the company's articles of organization. To reserve a name, the founders should file an Application for Reservation of Name. The fee for filing this application is USD 20. The application holds the name for 60 days and may be extended twice for additional periods of 60 days. The fee to extend the reservation of name is also USD 20.                              |
|                   | The founders must file the company's articles of organization with the New York State<br>Department of State, Division of Corporations. Forms can be purchased at a legal supply<br>store or downloaded from the depatment's Web site. Application processing time is about<br>2 weeks. However, optional expedited processing is available according to the following<br>fee schedule:<br>- 2-hour turnaround: USD 150 (additional fee).<br>- Same-day service: USD 75 (additional fee).<br>- 24-hour turnaround: USD 25 (additional fee). |
| Procedure 2       | Apply for federal identification number (EIN) for tax and employer purposes   |
| Time to complete: | 1   |
| Cost to complete: | 0   |
| Comment:          | To apply for the federal employer identification number ("EIN"), used for tax and<br>employer purposes, founders must file IRS Form SS-4 (available from the US Internal<br>Revenue Service). Applicants may apply online (processing time: immediate), by<br>telephone (processing time: immediate), by fax (processing time: 4 business days) or by<br>mail (processing time: 4 weeks)  |
| Procedure 3       | Register to collect State sales tax   |
| Time to complete: | 1   |
| Cost to complete: | 0   |
| Comment:          | A company selling "tangible personal property (goods), as well as certain other goods and types of services" must register as a sales tax vendor at least 20 days prior to starting business in New YorkState. To register, the founders must file Form DTF-17 or register online at the Web site of the New York State Department of Taxation and Finance. After the company has registered, it generally must file quarterly sales and use tax returns regardless of whether it has started or done any business.                         |
| Procedure 4       | Register as an employer with the Unemployment Insurance Division of the state<br>Department of Labor  |
| Time to complete: | 1   |
| Cost to complete: | 0   |
| Comment:          | Founders must register as an employer by completing Form NYS-100 so that the New York State Department of Labor may determine if the company is liable under the New York State Unemployment Insurance Law. If the company is determined liable, the Department of Labor will send the company quarterly combined withholding, wage   |

|                    | reporting and unemployment insurance returns for reporting wages paid to the company's employees. General business employers may register online at the New York State Department of Labor Web site or by completing Form NYS-100 and submitting it by mail. Before an employer can register, it must obtain a federal employer identification number from the US Internal Revenue Service.  |
|--------------------|--|
| Procedure 5        | Arrange for workers' compensation insurance and disability insurance   |
| Time to complete:  | 1  |
| Cost to complete:  | 0  |
| Comment:           | As an employer, founders must obtain and maintain workers' compensation insurance and disability insurance for their employees by purchasing a workers' compensation insurance policy and a disability benefits insurance policy from an authorized private insurance carrier or by another approved means. The company's federal employer identification number ("EIN") is the company's primary identification with respect to communications with the Workers' Compensation Board (the "Board"). The company must give its EIN to its insurance carrier when obtaining or maintaining its workers' compensation or disability coverage.   |
| <b>Procedure</b> 6 | Arrange for publication and submit certificate and affidavits of publication   |
| Time to complete:  | 1  |
| Cost to complete:  | 50   |
| Comment:           | A new limited liability company must publish two notices within 120 days of the entity's formation. Entities must also file two affidavits and one certificate of publication with the New York State Department of State, Division of Corporations.   |
|                    | <ul> <li>Chapter 767 of the Law of 2005 (effective June 1, 2006) includes amendments to the Limited Liability Company Law on the notice required upon the formation or the authorization of domestic and foreign limited liability companies. Chapter 44 of the Laws of 2006 (also effective June 1, 2006) provided further amendments to the Limited Liability Company Law and to the Partnership Law on notice requirements for limited liability entities. The amendments provided by both laws related to filing the proof of publication with the Department of State are outlined below:</li> <li>The Limited Liability Company Law and the Partnership Law now include additional provisions on the selection of the correct county in which to publish. Thus, the applicable statutory provisions should be consulted before publishing.</li> <li>Notices published by limited liability companies must now include information on the address, if any, of the "principal business location" of the entity.</li> <li>Notices must still be published in two newspapers, once each week, for 6 consecutive weeks.</li> <li>The requirement for the county clerk to designate selected newspapers for publication of the notice remains unchanged. However, one newspaper must be a daily and the other a weekly.</li> <li>For limited liability companies that were formed or authorized to do business in the state of New York after June 1, 2006, and that fail to comply with the publication requirements within 120 days of their formation or qualification, their authority to carry on, conduct, or transact any business will be suspended. Effective June 1, 2006, all affidavits of publication. The two newspapers' affidavits of publication submitted to the Department of State for filing must include a certificate of publication. (The Department of State for filing must include a certificate of publication. The two newspapers' affidavits of publication must be attached to the certificate of publication.)</li> <li>For filing the certificate of publication, along with the two affidavi</li></ul> |

# Dealing with Construction Permits in the United States

The table below summarizes the procedures, time, and costs to build a warehouse in the United States.

BUILDING A WAREHOUSE Date as of: January 2009 Estimated Warehouse Value: City: New York City **Registration Requirements:** 

| No:  | Procedure  | Time to complete | Cost to complete |
|------|--|------------------|------------------|
| 1    | Request plan approval and obtain approval from the New York City Department of Buildings (DOB)   | 5 days           | USD 3,574        |
| 2    | Notarize signatures of contractor and site safety manager on work permit<br>application form, and notarize owner's and contractor's signature in cost<br>affidavit | 1 day            | USD 2            |
| 3    | Obtain work permit from the Department of Buildings (DOB)  | 1 day            | USD 35           |
| 4    | Notify all the owners of adjacent plots about the works  | 1 day            | no charge        |
| 5    | Request and obtain work permit from the Department of Buildings (DOB) Electrical Division  | 1 day            | USD 40           |
| 6    | Request and obtain work permit from the Department of Environmental Protection   | 1 day            | USD 75           |
| 7    | Request and obtain work permit from the Department of Transportation   | 2 days           | USD 50           |
| 8    | Receive inspection from the Bureau of Electrical Division after first floor is completed   | 1 day            | no charge        |
| 9    | Receive inspection from the Bureau of Electrical Division after second floor is completed  | 1 day            | no charge        |
| 10   | Request and obtain work permit from the Department of Transportation   | 2 days           | USD 50           |
| 11   | Request Occupancy certificate from the Department of Buildings (DOB)   | 1 day            | no charge        |
| 12 * | Receive on-site inspection by the Department of Buildings (DOB)  | 1 day            | no charge        |
| 13 * | Obtain occupancy certificate from the Department of Buildings (DOB)  | 8 days           | no charge        |

| 14 * | Receive on-site inspection by the Bureau of Electrical Control and obtain approval                 | 1 day   | no charge |
|------|--|---------|-----------|
| 15 * | Receive on-site inspection by the Department of Environmental Protection (DEP) and obtain approval | 1 day   | no charge |
| 16 * | Receive on-site inspection by the Department of Transportation (DOT) and obtain approval           | 1 day   | no charge |
| 17   | Request and connect to power services  | 14 days | no charge |
| 18 * | Request and connect to telephone services  | 2 days  | USD 55    |
| 19 * | Request and connect to water and sewage services   | 1 day   | USD 2,155 |

\* Takes place simultaneously with another procedure.

| Procedure <sup>1</sup> | Request plan approval and obtain approval from the New York City Department of Buildings (DOB)   |
|------------------------|--|
| Time to complete:      | 5 days   |
| Cost to complete:      | USD 3,574  |
| Comment:               | Simple projects, as in the case of BuildCo, can opt for a fast-track service offered by the<br>New York City Department of Buildings (DOB), called the Professional Certification<br>Program. The program, introduced in 1996, enables registered architects and professional<br>engineers to certify, through an affidavit signed by the owner, contractor, and all<br>responsible professionals (architects, engineers, plumbers, and the like) that the plans they<br>file with the department are in compliance with all applicable laws. This reduces the<br>amount of time a builder normally would wait for a DOB permit by eliminating the<br>process of DOB examination and approval of the plans.  |
|                        | <ul> <li>The professional certification must be submitted at the time of pre-filing and in advance.</li> <li>A professionally certified application goes through the same pre-filing, payment, and data entry process as normal applications:</li> <li>Information on the availability of a public sewer system.</li> <li>If a private sewage treatment plant is proposed, evidence of submission of plans for</li> </ul>  |
|                        | <ul> <li>approval of such a plant to the department of environmental protection and the department of health as required by law.</li> <li>The lot diagram showing compliance with the zoning resolution.</li> <li>The foundation plans.</li> <li>The floor and roof plans showing compliance with exit requirements.</li> </ul>  |
|                        | <ul> <li>The detailed architectural, structural, and mechanical drawings.</li> <li>General description of the proposed work.</li> </ul>  |
|                        | After analyzing the plans (assuming that all required documents are present), the DOB approves the application at the end of data entry.   |
|                        | A professionally certified application does not go through plan examination. The<br>applicant can check the application status by using the Buildings Information System and,<br>upon approval, can retrieve the application folder from the DOB to apply for a permit.<br>Twenty percent of all professionally certified applications are selected for audit within 10<br>days of first permit issuance. The audits for new projects may take place within 30 days<br>after the application is issued.  |
|                        | The overall time of application clearance is 5 days on average.  |
|                        | According to Building Code No. 26-212, the fee for the new building permit is<br>"twenty-five cents and fifty-three one hundredths of a cent $(25.53 \notin)$ per square foot or<br>fraction thereof, of the total floor area of the new building, but not less than one hundred<br>dollars per structure." The plumbing permit and foundation fee are calculated inside the<br>above flat rate. The total would be USD 3,574.20 (14, 000 sq. ft. x USD 0.2553).   |
|                        | The Building Code says that "fifty percent of the total fee for the work permit, but not less<br>than one hundred dollars, or the total fee for the work permit where such fee is less than<br>one hundred dollars, shall be paid by or on behalf of the owner or lessee of the building<br>premises or property affected, and shall accompany the first application for the approval<br>of plans or other statement describing the building work when submitted prior to<br>submission of the permit application; and the whole or remainder of the total fee shall be<br>paid before the work permit may be issued." Still, most companies of BuildCo's size<br>would opt to pay the amount upfront, not in two separate transactions. Only for large<br>projects is dividing the amount widespread. |

| Procedure <sup>2</sup>   | Notarize signatures of contractor and site safety manager on work permit application form, and notarize owner's and contractor's signature in cost affidavit  |
|--|---|
| Time to complete:  | 1 day   |
| Cost to complete:  | USD 2   |
| Comment:   | The site safety manager must be an employee of BuildCo and possess a valid site safety manager certificate. The cost affidavit must be filed to certify estimated and actual costs, in order to obtain a work permit.   |
| Procedure <sup>3</sup>   | Obtain work permit from the Department of Buildings (DOB)   |
| Time to complete:  | 1 day   |
| Cost to complete:  | USD 35  |
| Comment:   | After obtaining the plan approval, the company must request a work permit. The request should be accompanied by a copy of the current insurance policy of workers' compensation insurance. This procedure must be done by the contractor even if they are not the owner of the land. Different types of work require separate licenses. However, in one application, more than one permit can be requested. For instance, plumbing and construction work permits can be requested in the same application. Nonetheless, for electrical work, the company must get a separate permit directly from the DOB's Bureau of Electrical Control. |
|  | approval from notification; the notification is only to register the data in DOB's system.<br>The only cost associated at this stage would be USD 35 for microfilming fees.   |
| Procedure <sup>4</sup>   |   |
| Procedure 4<br>Time to complete:   | The only cost associated at this stage would be USD 35 for microfilming fees.   |
|  | The only cost associated at this stage would be USD 35 for microfilming fees. Notify all the owners of adjacent plots about the works   |
| Time to complete:  | The only cost associated at this stage would be USD 35 for microfilming fees. Notify all the owners of adjacent plots about the works 1 day   |
| Time to complete:<br>Cost to complete:   | The only cost associated at this stage would be USD 35 for microfilming fees.          Notify all the owners of adjacent plots about the works         1 day       no charge         Notification of adjacent owners, done 5 days prior to excavations for new building   |
| Time to complete:<br>Cost to complete:<br>Comment:                                     | The only cost associated at this stage would be USD 35 for microfilming fees.          Notify all the owners of adjacent plots about the works         1 day       no charge         Notification of adjacent owners, done 5 days prior to excavations for new building foundations, is necessary for obtaining the foundation and earthwork permit.         Request and obtain work permit from the Department of Buildings (DOB) Electrical   |
| Time to complete:<br>Cost to complete:<br>Comment:<br>Procedure 5                      | The only cost associated at this stage would be USD 35 for microfilming fees.          Notify all the owners of adjacent plots about the works         1 day       no charge         Notification of adjacent owners, done 5 days prior to excavations for new building foundations, is necessary for obtaining the foundation and earthwork permit.         Request and obtain work permit from the Department of Buildings (DOB) Electrical Division  |
| Time to complete:<br>Cost to complete:<br>Comment:<br>Procedure 5<br>Time to complete: | The only cost associated at this stage would be USD 35 for microfilming fees.          Notify all the owners of adjacent plots about the works         1 day         no charge         Notification of adjacent owners, done 5 days prior to excavations for new building foundations, is necessary for obtaining the foundation and earthwork permit.         Request and obtain work permit from the Department of Buildings (DOB) Electrical Division         1 day  |

| Time to complete: | 1 day   |
|-------------------|---|
| Cost to complete: | USD 75  |
| Comment:          | A licensed professional must apply on behalf of the company to the authority. |

| Procedure <sup>7</sup> | Request and obtain work permit from the Department of Transportation   |  |
|------------------------|--|--|
| Time to complete:      | 2 days   |  |
| Cost to complete:      | USD 50   |  |
| Comment:               | A Construction Activity Permit fee costs USD 50, and is valid for 90 days unless<br>otherwise stated. Once after the 90 days expire, the company buys another work permit<br>for the remaining period of construction. On applying, the company gets an account<br>number, and on the next day obtains the work permit.<br>Unless otherwise authorized, permits shall be kept at the work site or designated field<br>headquarters at all times and shall be made available for inspection upon request of any<br>police officer or any authorized employee of the Departments of Environmental<br>Protection, Buildings, Police, and Transportation, or any other city employees specifically<br>authorized by the Commissioner to enforce these rules. |  |
| Procedure <sup>8</sup> | Receive inspection from the Bureau of Electrical Division after first floor is completed   |  |
| Time to complete:      | 1 day  |  |
| Cost to complete:      | no charge  |  |
| Comment:               | The licensed engineer requests the inspection from the Electrical Division.  |  |

| Procedure 9 Receive inspection from the Bureau of Electrical Division after second floor is completed |   |
|---|---|
| Time to complete:   | 1 day   |
| Cost to complete:   | no charge   |
| Comment:  | The licensed engineer requests the inspection from the Electrical Division. |

| Procedure <sup>10</sup> | Request and obtain work permit from the Department of Transportation   |
|-------------------------|--|
| Time to complete:       | 2 days   |
| Cost to complete:       | USD 50   |
| Comment:                | The construction activity permit fee is USD 50, and the permit is valid for 90 days unless otherwise stated. Once the 90 days expire, the company buys another work permit for the remaining period of construction. On applying, the company gets an account number and obtains the work permit the next day. |
|                         | Unless otherwise authorized, permits shall be kept at the work site or designated field<br>headquarters at all times and shall be made available for inspection upon request of any<br>police officer or any authorized employee of the Departments of Environmental   |

|                         | Protection, Buildings, Police, and Transportation, or any other city employees specifically authorized by the Commissioner to enforce these rules.  |
|-------------------------|---|
| Procedure 11            | Request Occupancy certificate from the Department of Buildings (DOB)  |
| Time to complete:       | 1 day   |
| Cost to complete:       | no charge   |
| Comment:                | Upon completion of construction, the company must arrange for DOB inspections. For construction and plumbing, the company should contact the borough office where property is located.  |
|                         | After completion of satisfactory inspections and submission of the required fillings<br>(including inspections reports), DOB issues a new certificate of occupancy that describes<br>the legal use and occupancy of a property.<br>Each application must be accompanied by an accurate and complete lot survey made by a<br>licensed surveyor. If the certificate of occupancy application is not signed by a<br>professional engineer or registered architect, the form must be notarized by an official<br>notary public. |
|                         | To obtain the certificate of occupancy, the company must obtain the work<br>permit/approval from the Bureau of Electrical Control, the Department of Environmental<br>Protection, and the Department of Transportation. If these approvals have not yet been<br>granted at the time of applying for the certificate of occupancy, a temporary certificate<br>can be issued. The company then has a year to obtain all the necessary approvals.  |
|                         | If the building does not comply with all the plans and the New York City building code,<br>the company must make the necessary changes. Then the Department of Buildings<br>inspects the warehouse again. This process is repeated until the building complies with all<br>the rules. It is common to have 2–3 inspections of this sort. Once the building passes the<br>inspection, the issuance of the certificate of occupancy is immediate.   |
| Procedure <sup>12</sup> | Receive on-site inspection by the Department of Buildings (DOB)   |
| Time to complete:       | 1 day   |
| Cost to complete:       | no charge   |
| Comment:                | The inspection takes place after all inspections (electricity, water and sewerage, and transport) have taken place.   |

| Procedure     | 13    | Obtain occupancy certificate from the Department of Buildings (DOB) |
|---------------|-------|---|
| Time to comp  | lete: | 8 days  |
| Cost to compl | ete:  | no charge   |
| Comment:      |       |   |

| Comment: |
|----------|
|----------|

| Procedure <sup>14</sup> | Receive on-site inspection by the Bureau of Electrical Control and obtain approval |
|-------------------------|--|
| Time to complete:       | 1 day  |
| Cost to complete:       | no charge  |

| Procedure <sup>19</sup> | Request and connect to water and sewage services   |
|-------------------------|--|
| Comment:                | Information can be obtained from www.verizon.com.  |
| Cost to complete:       | USD 55   |
| Time to complete:       | 2 days   |
| Procedure 18            | Request and connect to telephone services  |
| Duo oo duuro 19         | application from a nonresidential applicant.   |
| Comment:                | There are several utility providers in New York City. It is assumed that Consolidated Edison Company of New York, Inc., is the electricity provider in the case considered here. This company provides service within 10 business days after receipt of a complete |
| Cost to complete:       | no charge  |
| Time to complete:       | 14 days  |
| Procedure <sup>17</sup> | Request and connect to power services  |
| Comment.                |  |
| Comment:                | Approval from the Department of Transportation is granted after inspection.  |
| Cost to complete:       | no charge  |
| Time to complete:       | 1 day  |
| Procedure 16            | Receive on-site inspection by the Department of Transportation (DOT) and obtain approval   |
| comment.                |  |
| Comment:                | Approval from the Department of Environmental Protection is granted after inspection.  |
| Cost to complete:       | no charge  |
| Time to complete:       | 1 day  |
| Procedure 15            | Receive on-site inspection by the Department of Environmental Protection (DEP) and obtain approval   |
| Comment:                | To schedule an inspection for elevators, boilers, and electrical work, the company must contact those divisions directly. Elevators and boilers inspections are not included in this case because they are assumed not to be part of the warehouse.                |

| Time to complete: | 1 day  |
|-------------------|--|
| Cost to complete: | USD 2,155  |
| Comment:          | The connection is established by the plumber. After obtaining the certificate of occupancy, the company must call the Department of Environmental Protection to request the service and provide billing. Part of this cost is paid upfront for the approval by the Department of Environmental Protection, and the remaining part is paid in the quarterly bill. |

# **Employing Workers in the United States**

Employing workers indices are based on responses to survey questions. The table below shows these responses in the United States.

| Employing Workers Indicators (2009)   | Answer   | Score |
|---|----------|-------|
| Difficulty of hiring index (0-100)  |          | 0.0   |
| Are fixed-term contracts prohibited for permanent tasks?  | No       | 0     |
| What is the maximum duration of fixed-term contracts (including renewals)? (in months)  | No limit | 0.0   |
| What is the ratio of mandated minimum wage to the average value added per worker?   | 0.21     | 0.00  |
| Difficulty of redundancy index (0-10)   |          | 0.0   |
| Is the termination of workers due to redundancy legally authorized?   | Yes      | 0     |
| Must the employer notify a third party before terminating one redundant worker?   | No       | 0     |
| Does the employer need the approval of a third party to terminate one redundant worker?   | No       | 0     |
| Must the employer notify a third party before terminating a group of 9 redundant workers?                                       | No       | 0     |
| Does the employer need the approval of a third party to terminate a group of 9 redundant workers?                               | No       | 0     |
| Is there a retraining or reassignment obligation before an employer can make a worker redundant?                                | No       | 0     |
| Are there priority rules applying to redundancies?  | No       | 0     |
| Are there priority rules applying to re-employment?   | No       | 0     |
| Redundancy costs (weeks of salary)  |          | 0.0   |
| What is the notice period for redundancy dismissal after 20 years of continuous employment? (weeks of salary)                   |          | 0.0   |
| What is the severance pay for redundancy dismissal after 20 years of employment? (weeks of salary)                              |          | 0.0   |
| What is the legally mandated penalty for redundancy dismissal? (weeks of salary)  |          | 0.0   |
| Rigidity of employment index (0-100)  |          | 0.0   |
| Rigidity of hours index (0-100)   |          | 0.0   |
| Can the workweek extend to 50 hours (including overtime) for 2 months per year to respond to a seasonal increase in production? | Yes      | 0     |

| What is the maximum number of working days per week?  | 6  | 0    |
|---|----|------|
| Are there restrictions on night work and do these apply when continuous operations are economically necessary?            | No | 0.00 |
| Are there restrictions on "weekly holiday" work and do these apply when continuous operations are economically necessary? | No | 0.00 |
| What is the paid annual vacation (in working days) for an employee with 20 years of service?                              | 0  | 0    |

Note: The first three indices measure how difficult it is to hire a new worker, how rigid the regulations are on working hours, and how difficult it is to dismiss a redundant worker. Each index assigns values between 0 and 100, with higher values representing more rigid regulations. The overall Rigidity of Employment Index is an average of the three indices.

# **Registering Property in the United States**

This topic examines the steps, time, and cost involved in registering property in the United States.

# STANDARDIZED PROPERTY

Property Value: 2,348,660.21 City: New York City

### **Registration Requirements:**

| No: | Procedure   | Time to complete  | Cost to complete  |
|-----|---|---|---|
| 1 * | Obtain a title report   | About 10 days<br>(simultaneous with<br>procedure 2)   | 1200 (title report)   |
| 2 * | Conduct an environmental review                               | varies depending on<br>factual circumstances<br>(simultaneous with<br>procedure 1)  | depends on nature and<br>extent of contamination,<br>any                      |
|     |   | (According to the<br>assumptions of the<br>case study, it is<br>assumed that no<br>violation nor problem<br>is found in the first<br>phase of the review,<br>and that the whole<br>procedure does not<br>take more than the 10<br>days that it takes to<br>obtain the title report<br>in Procedure 1) |   |
| 3   | The buyer obtains and fills the forms needed for the transfer | 1 day   | \$55 + 0.4% of property<br>value (state forms +<br>transfer tax)              |
| 4   | The title is recorded with the County Clerk                   | 1 day   | \$28 + \$ 3 per page<br>(assuming that the title<br>consists of about 12 page |

\* Takes place simultaneously with another procedure.

| Procedure 1            | Obtain a title report  |  |  |  |
|------------------------|--|--|--|--|
| Time to complete:      | About 10 days (simultaneous with procedure 2)  |  |  |  |
| Cost to complete:      | 1200 (title report)  |  |  |  |
| Comment:               | A title report is obtained from one of many competing private companies, regulated by<br>the state. Fees for title insurance are set by state regulators. Fees for services vary. A title<br>report is not technically mandatory, but is routinely used to analyze the quality of title. A<br>title report is an essential prerequisite to securing title insurance. No title company would<br>offer title insurance without a title report tracing the deed history and clearly articulating<br>the liens, covenants and other limitations on title. A title report and title insurance are<br>typically required by lenders. Most buyers' buy a title insurance to assure the title is clear<br>(i.e. no defects in the title). Companies that provide title reports also provide title<br>insurance. One application for a title report and a title insurance is enough. Thus, no<br>additional procedure or time is needed. Banks usually require title insurance for a<br>property to be accepted as a loan. The cost of such title insurance is USD 2500 given the<br>assumptions of our case study. |  |  |  |
| Procedure <sup>2</sup> | Conduct an environmental review  |  |  |  |
| Time to complete:      | varies depending on factual circumstances (simultaneous with procedure 1)  |  |  |  |
|                        | (According to the assumptions of the case study, it is assumed that no violation nor problem is found in the first phase of the review, and that the whole procedure does not take more than the 10 days that it takes to obtain the title report in Procedure 1)  |  |  |  |
| Cost to complete:      | depends on nature and extent of contamination, if any  |  |  |  |
| Comment:               | The environmental review is typically conducted by a private firm specializing in the field. It is not technically mandatory, but a prudent investor will routinely require an environmental review and no bank would ever advance a commercial mortgage without conducting an environmental review. The environmental review may have up to 3 phases:<br>1. The history of the property in the public records is analyzed to check if there was any record of contamination or any violation.<br>2. If yes, an inspection of the property takes place, where some samples are taken<br>3. Clean-up phase if needed.   |  |  |  |
| Procedure <sup>3</sup> | The buyer obtains and fills the forms needed for the transfer  |  |  |  |
| Time to complete:      | 1 day  |  |  |  |
| Cost to complete:      | 55 + 0.4% of property value (state forms + transfer tax)   |  |  |  |
| Comment:               | The buyer must obtain and fill the NYS Transfer Tax Form TP-584 regarding real estate transfer tax, and the NYS Real Property Transfer Report (Equalization) Form RP-5217. The state forms RP-5217 and TP-584 are available in many local government offices and on the Internet. Additionally, the property disclosure form is typically drafted by the attorney for the seller and given to the buyer prior to or at closing. The title deed is usually prepared by the seller. The fees for state forms RP-5217 (\$50) and TP-584 ( $$5 + 0.4\%$ of property value) are typically collected by the title company at closing, prior to recording, and must be paid to the state upon filing the deed for recording with the registry. It is common practice to obtain title insurance from one of the competing title insurance companies. (The cost of title insurance, according to New York State Title   |  |  |  |

Insurance Rates for Zone 2, will cost an additional \$7,978.) The title insurance can only be acquired at closing, after the transaction has been completed between buyer and seller and the price has been paid.

Where financing is involved, the lender typically requires the purchaser to obtain insurance as a condition of the loan. There is a separate mortgage recording tax required to be paid, in addition to the real property transfer tax.

The title insurance company will take the responsibility of recording the title at the county clerk.

| Procedure <sup>4</sup> | The title is recorded with the County Clerk   |
|------------------------|---|
| Time to complete:      | 1 day   |
| Cost to complete:      | \$28 + \$ 3 per page (assuming that the title consists of about 12 pages)   |
| Comment:               | The transfer deed (together with the applicable tax forms and payment) is then presented to the applicable public official, e.g. county clerk, for recordation in the public records of the jurisdiction. The date of acceptance of the deed by the clerk is the date which controls for transfer purposes. Nonetheless, it often can take many weeks (and even months) for the actual recordation to take place and become available on the public record. However, the transaction is valid and opposable to third parties on the date it is submitted. Although the law states that title passes upon delivery of the deed, where there are competing claims the law recognizes the 1st recorded deed. The title insurance company usually takes the responsibility of recording the title at the County Clerk, paying the fees for state forms RP-5217 and TP-584 . The documentation shall include: Title deed NYS Real Property form TP-584 on real estate transfer tax Property form RP-5217 Title Insurance |

# Getting Credit in the United States

The following table summarize legal rights of borrowers and lenders, and the availability and legal framework of credit registries in the United States.

| Getting Credit Indicators (2009)  |                          |                           | Indicator         |
|---|--------------------------|---------------------------|-------------------|
| Private bureau coverage (% of adults)   | Private credit<br>bureau | Public credit<br>registry | <u>score</u><br>6 |
| Are data on both firms and individuals distributed?   | Yes                      | No                        | 1                 |
| Are both positive and negative data distributed?  | Yes                      | No                        | 1                 |
| Does the registry distribute credit information from retailers, trade creditors or utility companies as well as financial institutions? | Yes                      | No                        | 1                 |
| Are more than 2 years of historical credit information distributed?   | Yes                      | No                        | 1                 |
| Is data on all loans below 1% of income per capita distributed?   | Yes                      | No                        | 1                 |
| Is it guaranteed by law that borrowers can inspect their data in the largest credit registry?   | Yes                      | No                        | 1                 |
| Coverage  |                          | 100.0                     | 0.0               |
| Number of individuals   |                          |                           | 0                 |
| Number of firms   |                          |                           | 0                 |

| Strength of legal rights index (0-10)   | 8   |
|---|-----|
| Can any business use movable assets as collateral while keeping possession of the assets; and any financial institution accept such assets as collateral ?  | Yes |
| Does the law allow businesses to grant a non possessory security right in a single category of revolving movable assets, without requiring a specific description of the secured assets ?                                       | Yes |
| Does the law allow businesses to grant a non possessory security right in substantially all of its assets, without requiring a specific description of the secured assets ?   | Yes |
| May a security right extend to future or after-acquired assets, and may it extend automatically to the products, proceeds or replacements of the original assets ?  | Yes |
| Is a general description of debts and obligations permitted in collateral agreements, so that all types of obligations and debts can be secured by stating a maximum amount rather than a specific amount between the parties ? | Yes |
| Is a collateral registry in operation, that is unified geographically and by asset type, as well as indexed by the grantor's name of a security right ?   | No  |
| Do secured creditors have absolute priority to their collateral outside bankruptcy procedures?  | Yes |
| Do secured creditors have absolute priority to their collateral in bankruptcy procedures?   | Yes |

Does the law authorize parties to agree on out of court enforcement?

Yes

# **Protecting Investors in the United States**

The table below provides a full breakdown of how the disclosure, director liability, and shareholder suits indexes are calculated in the United States.

| Protecting Investors Data (2009)  | Indicator |
|---|-----------|
| Extent of disclosure index (0-10)   | 7         |
| What corporate body provides legally sufficient approval for the transaction? (0-3; see notes)  | 1         |
| Immediate disclosure to the public and/or shareholders (0-2; see notes)   | 2         |
| Disclosures in published periodic filings (0-2; see notes)  | 2         |
| Disclosures by Mr. James to board of directors (0-2; see notes)   | 2         |
| Requirement that an external body review the transaction before it takes place (0=no, 1=yes)  | 0         |
| Extent of director liability index (0-10)   | 9         |
| Shareholder plaintiff's ability to hold Mr. James liable for damage the Buyer-Seller transaction causes to the company. (0-2; see notes)      | 2         |
| Shareholder plaintiff's ability to hold the approving body (the CEO or board of directors) liable for damage to the company. (0-2; see notes) | 2         |
| Whether a court can void the transaction upon a successful claim by a shareholder plaintiff (0-2; see notes)                                  | 2         |
| Whether Mr. James pays damages for the harm caused to the company upon a successful claim by the shareholder plaintiff $(0=no, 1=yes)$        | 1         |
| Whether Mr. James repays profits made from the transaction upon a successful claim by the shareholder plaintiff (0=no, 1=yes)                 | 1         |
| Whether fines and imprisonment can be applied against Mr. James (0=no, 1=yes)   | 0         |
| Shareholder plaintiff's ability to sue directly or derivatively for damage the transaction causes to the company (0-1; see notes)             | 1         |
| Ease of shareholder suits index (0-10)  | 9         |
| Documents available to the plaintiff from the defendant and witnesses during trial (0-4; see notes)   | 4         |
| Ability of plaintiffs to directly question the defendant and witnesses during trial (0-2; see notes)  | 2         |
| Plaintiff can request categories of documents from the defendant without identifying specific ones (0=no, 1=yes)                              | 1         |
| Shareholders owning 10% or less of Buyer's shares can request an inspector investigate the transaction (0=no, 1=yes)                          | 0         |

1

8.3

Shareholders owning 10% or less of Buyer's shares can inspect transaction documents before filing suit (0=no, 1=yes)

Strength of investor protection index (0-10)

### Notes:

### **Extent of Disclosure Index**

### What corporate body provides legally sufficient approval for the transaction?

0=CEO or managing director alone; 1=shareholders or board of directors vote and Mr. James can vote; 2=board of directors votes and Mr. James cannot vote; 3 = shareholders vote and Mr. James cannot vote

### Immediate disclosure to the public and/or shareholders

0=none; 1=disclosure on the transaction only; 2=disclosure on the transaction and Mr. James' conflict of interest

### Disclosures in published periodic filings

0=none; 1=disclosure on the transaction only; 2=disclosure on the transaction and Mr. James' conflict of interest

### Disclosures by Mr. James to board of directors

0=none; 1=existence of a conflict without any specifics; 2= full disclosure of all material facts

### **Director Liability Index**

Shareholder plaintiff's ability to hold Mr. James liable for damage the Buyer-Seller transaction causes to the company

0= Mr. James is not liable or liable only if he acted fraudulently or in bad faith; 1= Mr. James is liable if he influenced the approval or was negligent; 2= Mr. James is liable if the transaction was unfair, oppressive or prejudicial to minority shareholders

# Shareholder plaintiff's ability to hold the approving body (the CEO or board of directors) liable for for damage to the company

0=members of the approving body are either not liable or liable only if they acted fraudulently or in bad faith; 1=liable for negligence in the approval of the transaction; 2=liable if the transaction is unfair, oppressive, or prejudicial to minority shareholders

### Whether a court can void the transaction upon a successful claim by a shareholder plaintiff

0=rescission is unavailable or available only in case of Seller's fraud or bad faith; 1=available when the transaction is oppressive or prejudicial to minority shareholders; 2=available when the transaction is unfair or entails a conflict of interest

Shareholder plaintiffs' ability to sue directly or derivatively for damage the transaction causes to the company 0=not available; 1=direct or derivative suit available for shareholders holding 10% of share capital or less

### **Shareholder Suits Index**

### Documents available to the plaintiff from the defendant and witnesses during trail

Score 1 each for (1) information that the defendant has indicated he intends to rely on for his defense; (2) information that directly proves specific facts in the plaintiff's claim; (3) any information that is relevant to the subject matter of the claim; and (4) any information that may lead to the discovery of relevant information.

*Ability of plaintiffs to directly question the defendant and witnesses during trial* 0=no; 1=yes, with prior approval by the court of the questions posed; 2=yes, without prior approval

# Paying Taxes in the United States

The table below addresses the taxes and mandatory contributions that a medium-size company must pay or withhold in a given year in the United States, as well as measures of administrative burden in paying taxes.

| Tax or mandatory<br>contribution                                      | Payments<br>(number) | Notes on<br>Payments | Time<br>(hours) | Statutory tax<br>rate                 |                             | Fotaltax rate<br>% profit) | Notes on<br>TTR |
|---|----------------------|----------------------|-----------------|---------------------------------------|-----------------------------|----------------------------|-----------------|
| Sales tax   | 1                    | online<br>filing     | 33              | 8.250%                                | sales                       |                            |                 |
| NY City and State sales<br>and use tax of lease truck                 | 1                    |                      |                 | 8.25%                                 | leasing<br>expenses         | 0.07                       |                 |
| Federal unemployment<br>tax (FUTA)                                    | 1                    | online<br>filing     |                 | 6.2%                                  | gross salaries with ceiling | s 0.13                     |                 |
| Fuel tax  | 1                    |                      |                 | 18.4 cents +<br>8 cents per<br>gallon | fuel<br>consumption         | 0.45                       |                 |
| NYS unemployment tax  | 1                    | online<br>filing     |                 | 4.1%                                  | gross salaries with ceiling | s 0.84                     |                 |
| NYC Real estate transfer tax  | 1                    |                      |                 | 2.63%                                 | sale price                  | 1.59                       |                 |
| Hospital insurance contributions                                      | 0                    | paid jointly         |                 | 1.45%                                 | gross salaries              | 5 1.64                     |                 |
| NYC corporation tax   | 1                    | online<br>filing     |                 | 8.85%                                 | taxable income              | 4.09                       |                 |
| NYS corporation tax   | 0                    | paid jointly         |                 | 7.1%                                  | taxable income              | 5.60                       |                 |
| Property tax (NY City<br>and State)                                   | 1                    |                      |                 | 10.059% per<br>\$100<br>valuation     | 45% of FMV                  | 6.71                       |                 |
| Federal Old-age,<br>survivors and disability<br>insurance tax (OASDI) | 1                    | online<br>filing     | 55              | 6.2%                                  | gross salaries with ceiling | 5 6.99                     |                 |
| Federal corporate income tax  | 1                    |                      | 99              | 34%<br>(Progressive<br>schedule)      | taxable<br>income           | 18.21                      |                 |
| Totals  | 10                   |                      | 187             |                                       |                             | 46.3                       |                 |

### Notes:

a) data not collected
b) VAT is not included in the total tax rate because it is a tax levied on consumers
c) very small amount
d) included in other taxes
e) Withheld tax
f) electronic filling available

g) paid jointly with another tax

Name of taxes have been standardized. For instance income tax, profit tax, tax on company's income are all named corporate income tax in this table.

When there is more than one statutory tax rate, the one applicable to TaxpayerCo is reported.

The hours for VAT include all the VAT and sales taxes applicable.

The hours for Social Security include all the hours for labor taxes and mandatory contributions in general.

# **Trading Across Borders in the United States**

These tables list the procedures necessary to import and exports a standardized cargo of goods in the United States. The documents required to export and import the goods are also shown.

| Nature of Export Procedures (2009)      | Duration (days) | US\$ Cost |
|---|-----------------|-----------|
| Documents preparation                   | 2               | 190       |
| Customs clearance and technical control | 1               | 60        |
| Ports and terminal handling             | 2               | 400       |
| Inland transportation and handling      | 1               | 400       |
| Totals                                  | 6               | 1050      |
| Nature of Import Procedures (2009)      | Duration (days) | US\$ Cost |
| Documents preparation                   | 2               | 205       |
| Customs clearance and technical control | 1               | 90        |
| Ports and terminal handling             | 1               | 420       |
|   |                 |           |

Totals

Export

Customs export declaration

Bill of lading

Certificate of origin

Commercial invoice

### Import

Bill of lading

Cargo release order

Commercial invoice

Customs import declaration

Packing list

1315

5

# **Enforcing Contracts in the United States**

This topic looks at the efficiency of contract enforcement in the United States.

| Nature of Procedure (2009)  | Indicator |
|---|-----------|
| Procedures (number)   | 32        |
| Time (days)   | 300       |
| Filing and service  | 30.0      |
| Trial and judgment  | 180.0     |
| Enforcement of judgment   | 90.0      |
| Cost (% of claim)*  | 14.40     |
| Attorney cost (% of claim)  | 8.0       |
| Court cost (% of claim)   | 5.4       |
| Enforcement Cost (% of claim)   | 1.0       |
| Court information: Supreme Court of the State of New York, Civil Branch |           |

\* Claim assumed to be equivalent to 200% of income per capita.

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